



CONFLUENT CLOUD SUBPROCESSORS

Last Modified: March 20, 2025

Confluent uses certain Subprocessors to assist in providing the Services. A Subprocessor is a third-party company engaged by Confluent to process Personal Data (i) on behalf of Confluent’s customers; (ii) in accordance with Customer’s instructions as communicated by Confluent; and (iii) in strict accordance with the terms of a written contract between Confluent and the Subprocessor. Confluent has entered into Standard Contractual Clauses with its Subprocessors, which is the legal basis for applicable cross-border data transfers.

Capitalized terms not defined on this page have the meanings ascribed to them by the terms set forth in the [Confluent Cloud Data Processing Addendum](#) or other separate data processing agreement between Customer and Confluent, as applicable.

A. Infrastructure Providers

Confluent Cloud runs on top of the infrastructure provider selected by Customer. The cloud providers outlined below may host Customer Personal Data:

| Subprocessors | Purpose | Corporate Location | Storage Location |
|------------------------------------|------------------------------|--------------------|---|
| Amazon Web Services, Inc. | Hosting services and storage | United States | As selected by Customer |
| Google LLC (Google Cloud Platform) | Hosting services and storage | United States | As selected by Customer |
| Microsoft Corporation (Azure) | Hosting services and storage | United States | As selected by Customer |
| Jio Platforms Limited | Hosting services and storage | India | As selected by Customer |

B. Other Third-Party Subprocessors

While Confluent will never ask you to do so, in the unlikely event you provide Customer Personal Data as part of a support request, Confluent also engages the following entities which may have access to or process Customer Personal Data:

| Subprocessors | Purpose | Corporate Location |
|--------------------------|--------------------------------|--------------------|
| PagerDuty, Inc. | Alert monitoring | United States |
| Slack Technologies, LLC. | Alert monitoring | United States |
| Atlassian Pty Ltd. | Bug Reporting / Issue Tracking | Australia |
| Zendesk, Inc. | Customer Support Portal | United States |
| SendSafely, Inc. | Customer Support Portal | United States |

C. Affiliates

The following entities are Confluent Affiliates. They may function as Subprocessors to provide the Services and related support to the extent respective restricted employees have access to Customer Personal Data.

| Subprocessors | Corporate Location |
|---------------------------------|--------------------|
| Confluent Australia Pty Limited | Australia |
| Infinitem Canada Ltd. | Canada |
| Confluent Czech Republic S.R.O. | Czech Republic |
| Confluent Germany GmbH | Germany |

| Subprocessors | Corporate Location |
|------------------------------------|--------------------|
| Confluent India Private Limited | India |
| Confluent Israel Ltd. | Israel |
| Confluent Italy S.R.L. | Italy |
| Confluent Japan GK | Japan |
| Confluent Netherlands B.V. | Netherlands |
| Confluent Singapore Pte. Ltd. | Singapore |
| Confluent Spain, Sociedad Limitada | Spain |
| Confluent Switzerland GmbH | Switzerland |
| Confluent Europe LTD | United Kingdom |
| Confluent Federal, LLC. | United States |
| Confluent, Inc. | United States |

D. Last Updates Summary

In the event of question in relation to the updates to the Subprocessor List, please revert to privacy@confluent.io.

| Date | Summary |
|-------------|---|
| May 2023 | Inclusion of new Confluent Affiliates as Subprocessors |
| March 2022 | General updates to the page, including adding of comprehensive description of Subprocessors' roles, adding of storage location of the Infrastructure Providers, removal of affiliates which are not relevant for the processing of Customer Personal Data |